

MEDIATOR EVALUATION FOR PARTIES

To help us maintain the quality of the mediation program, please answer all of the questions below. Your responses will be kept confidential and will be used to evaluate our services. No identifying information about you will be released.

Case Name: _____

Case Number: _____

Mediator Name: _____

Date of Mediation: _____

1. What is your relationship to the child(ren)

☐ Parent

☐ Other: _____

The following questions ask about your experience during the mediation session. Please check one box for each question.

2. How clearly did the mediator explain what would happen in mediation?

☐ Not at all clearly

☐ Somewhat clearly

☐ Very clearly

☐ The mediator did not explain what would happen

3. Were you able to talk about the issues and concerns that were most important to you?

☐ I was able to talk about **none** of the issues and concerns that were most important to me

☐ I was able to talk about **some** of the issues and concerns that were most important to me

☐ I was able to talk about **most** of the issues and concerns that were most important to me

☐ I was able to talk about **all** of the issues and concerns that were most important to me

4. Did you have the opportunity to express your feelings in mediation?

☐ Not at all

☐ Somewhat

☐ Very much

5. Did the mediator keep you focused on what was best for the children?

☐ Not at all

☐ Somewhat

☐ Very much

6. Do you understand the other parent's point of view better than you did before mediation?

☐ Not at all better

☐ Somewhat better

☐ Much better

7. How much is the mediation help you think about different ways to work with the other parent?

☐ Not at all

☐ Some

☐ A lot

8. Was the mediator active enough in helping you work out the issues in the dispute?

☐ No

☐ Yes

9. How well did the mediator understand what was important to you?

- ☐ Not at all
☐ Somewhat
☐ Very much

10. Did the mediator treat you with respect?

- ☐ Not at all
☐ Somewhat
☐ Very much

11. Did the mediator treat you fairly?

- ☐ Not at all
☐ Somewhat
☐ Very much

12. Did the mediator push too hard to get you to settle?

- ☐ Yes, the mediator pushed too hard.
☐ No, the mediator did not push too hard.

13. What was the outcome of mediation?

- ☐ We reached agreement on **all** the issues in the case (answer #14 and #15 below)
☐ We reached agreement on **some** of the issues in the case (answer #14 and #15 below)
☐ We **did not** reach agreement on any issues in the case (skip to #16)

If you REACHED AGREEMENT, please answer the following questions:

	Not at all	Somewhat	Very Much
14. Are you clear about the details of the agreement?	[]	[]	[]
15. Do you have any doubts that the agreement will work?	[]	[]	[]

	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied
16. How satisfied are you with the outcome of the mediation?	[]	[]	[]	[]
17. Regardless of the outcome, how satisfied are you with your overall experience in the mediation sessions?	[]	[]	[]	[]

18. Would you use mediation again?

- ☐ Yes
☐ No
☐ Possibly

Why or why not? _____

Please let us know more about your experience:

19. Things I **liked** about mediation: _____

20. Things I **did not like** about mediation: _____

Demographic Data of Person Completing Evaluation:

Zip Code (residence): _____

What language(s) do you usually speak at home? _____

Gender:

☐ Male

☐ Female

Age Range:

☐ 18 – 24

☐ 25 – 44

☐ 45 – 64

☐ 65+

THANK YOU!

Please forward this mediator evaluation (by mail, facsimile or email) within five (5) business days to:

Rachel Bunner, Arbitration Administrator
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